



### Doing business with AquaSHIELD:

- **Want to find your AquaSHIELD sales rep:**
  - Sales rep locator on our website at <https://www.aquashieldenclosures.com/find-your-rep.html>
  - Call customer service at 501-791-1800
  - Email customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
- **Need to know what size or model enclosure you need:**
  - Sizing guides on our website at <https://www.aquashieldenclosures.com/sizing-guides.html>
  - AquaSHIELD competitor cross-reference cheat sheet (call office if needed)
  - Call customer service at 501-791-1800
  - Email customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
- **Need a quote:**
  - Call customer service at 501-791-1800
  - Email customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
  - Enter through website at <https://www.aquashieldenclosures.com/custom-valve-enclosure.html>
- **Need a submittal, spec sheet, or drawing:**
  - Find a pdf of all our standard enclosures on our website at <https://www.aquashieldenclosures.com/backflow-enclosure.html>
  - Call customer service at 501-791-1800
  - Email customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
- **Need to submit a PO:**
  - Submit a PO through our website at <https://www.aquashieldenclosures.com/po-submission.html>
  - Email it to customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
  - Fax it to 501-791-1801
  - \*\*If you do not get a confirmation on your PO please call customer service to confirm it was received!
- **Have a customer that needs installation instructions:**
  - Find a pdf on our website at <https://www.aquashieldenclosures.com/installation-and-mounting-pad.html>
  - Call customer service at 501-791-1800
  - Email customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
- **Any other questions:**
  - Call customer service at 501-791-1800
  - Email customer service at [cyndi@aquashieldenclosures.com](mailto:cyndi@aquashieldenclosures.com)
- **Problems that cannot be resolved with customer service:**
  - Contact co-owner Walt Howard at [whoward@aquashieldenclosures.com](mailto:whoward@aquashieldenclosures.com)