

Doing business with AquaSHIELD:

- Want to find your AquaSHIELD sales rep:
 - Sales rep locator on our website at <u>https://www.aquashieldenclosures.com/find-your-rep.html</u>
 - Call customer service at 501-791-1800
 - Email customer service <u>cyndi@myaquashield.com</u>
- Need to know what size or model enclosure you need:
 - Sizing guides on our website at <u>https://www.aquashieldenclosures.com/sizing-guides.html</u>
 - AquaSHIELD competitor cross-reference cheat sheet (call office if needed)
 - Call customer service at 501-791-1800
 - Email customer service at cyndi@myaquashield.com
- Need a quote:
 - Call customer service at 501-791-1800
 - Email customer service at cyndi@myaquashield.com
 - Enter through website at <u>https://www.aquashieldenclosures.com/custom-valve-enclosure.html</u>
- Need a submittal, spec sheet, or drawing:
 - Find a pdf of all our standard enclosures on our website at https://www.aquashieldenclosures.com/backflow-enclosure.html
 - Call customer service at 501-791-1800
 - Email customer service at cyndi@myaquashield.com
- Need to submit a PO:
 - Submit a PO through our website at <u>https://www.aquashieldenclosures.com/po-</u> submission.html
 - Email it to customer service at <u>cyndi@myaquashield.com</u>
 - Fax it to 501-791-1801
 - **If you do not get a confirmation on your PO please call customer service to confirm it was received!
- Have a customer that needs installation instructions:
 - Find a pdf on our website at <u>https://www.aquashieldenclosures.com/installation-and-mounting-pad.html</u>
 - Call customer service at 501-791-1800
 - Email customer service at cyndi@myaquashield.com
- Any other questions:
 - Call customer service at 501-791-1800
 - Email customer service at <u>cyndi@myaquashield.com</u>
- Problems that cannot be resolved with customer service:
 - Contact co-owner Walt Howard a <u>whoward@myaquashield.com</u>